

Booking and Cancellation Policy

Bookings and Payment

- All cabin reservation requires a deposit to be paid at time of booking equal to one night's stay. Balance due and payable on arrival.
- All cabin bookings made within 7 days of arrival require full payment at the time of booking.
- Minimum night stays apply for cabins and sites during March, April, June and October long weekends.
- Site bookings during long weekends need to be paid in full when booking.

Cancellations

- In the unfortunate event you have to cancel your stay with us, the following cancellation and refund policy will apply.
- Cancellations providing more than 3 days notice in relation to your schedule arrival are fully refundable inside 3 days of schedule arrival date will result in forfeiture of monies paid
- PLEASE NOTE: Where a deposit or prepayment is to be refunded a standard administration fee of \$25.00 is to be charged. Alternatively, the refund amount may be transferred to a future booking (to be within 12 months) and no administration fee will apply. No refunds to be transferred to other guests bookings.