

Park Rules.

Welcome to the Crystal Brook Community Caravan Park. We hope your stay with us will be an enjoyable one. To ensure that your stay and that of others is enjoyable we ask you to comply with the following conditions.

Bookings.

- All fees are payable in advance (Upon booking in)
- No refunds will be given 3 days prior to the day of arrival
- Departure time for all cabins and sites will be no later than 10.00am on day of departure, unless arrangement has been made with management. Additional charges may apply.

Cabins

- Cabins must be kept clean and tidy. Any items damaged beyond repair will incur charges to the guest at replacement value.

Sites

- Sites shall be kept neat and tidy (no temporary clothes lines).
- Caravans shall be parked with towbars facing towards roadway and kept within site boundaries..
- Motor homes are to be forward facing to roadway.
- Not more than one vehicle per site. Extra vehicles are to be parked in visitor's car park
- No washing of vehicles or caravans on sites.

Outside Areas

- Clothes should be pegged on the cloths lines provided and removed when dry. Please do not leave washing soaking in the laundry or in the washing machines/drier

Animals (At caretaker's discretion)

- Refer to our pet policy.

Fires

- Camp fires are not permitted during the Fire Danger Season.
- Camp fires are to be lit only in the fire pits provided.(some wood may be available).
- Gas stoves and appliances may be used at any time

Caring for the environment

- Please care for the environment by placing your rubbish and recyclables in the bins provided at our rubbish stations.

Behaviour

- Guests are requested to refrain from using any type of loud or offensive behaviour. Noise is to be kept to a minimum between 10.00pm and 7.00am. Please consider needs of other residents.
- The park has a no smoking policy in all shared areas including cabins, amenities, camp kitchen and reception. Smokers are requested to respect other guests when smoking.
- Parents/guardians are responsible for their children's behaviour.
- Children (under 10 years) should be supervised at all times whilst in the amenities block and camp kitchen.
- Guest's visitors are to sign in at reception prior to entering the park and abide by the park's rules.
- Guests are to depart the Park no later than 10.00pm
- Acts of vandalism and volatile behaviour is not tolerated and will result in immediate eviction without refund.
- In the interest of all guests failure to comply with park rules may result in eviction from the Park. Management reserves the right to cancel any booking at any time, without a refund.

Liability

- Park management accepts no responsibility for caravans, tents, vehicles or their contents whilst in the park.

Evacuation

- In the event that evacuation is required, please follow caretaker's instructions.